

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 325

Total Cases Closed in Fiscal Year: 328

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,101

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	89
65-74:	119
75-84:	84
85+:	33
Client Declined to Provide Information:	0
Total:	325

CLIENT GENDER

Male:	127
Female:	198
Total:	325

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	164
Homebound:	31
Lives Alone:	137
Institutionalized:	31
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	41
Rural:	150
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	74
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	7
Caucasian:	272
African American:	4
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	33
Total:	325

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

<input type="text" value="26"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

<input type="text" value="26"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="4"/>
<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

E3. Other Housing:

<input type="text" value="20"/>	<input type="text" value="10"/>	<input type="text" value="3"/>
<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	13	5	5	0
F2. Supplemental Security Income (SSI):	7	6	2	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	4	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	113	87	19	0
H2. Advance Health Care Directives (AHCD):	40	33	7	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 330

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
250	68	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 865

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 49

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 63

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 818

Total Cases Closed in Fiscal Year: 1,180

Total Units of Service for Fiscal Year (Unit=1 Hour): 3,538

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	206
65-74:	320
75-84:	211
85+:	81
Client Declined to Provide Information:	0
Total:	818

CLIENT GENDER

Male:	442
Female:	376
Total:	818

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	251
Homebound:	11
Lives Alone:	356
Institutionalized:	24
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	2
Rural:	384
Greatest Economic Need (Minority):	35
Greatest Economic Need (Non-Minority):	366
Greatest Economic Need (Minority Status Unknown):	10

CLIENT RACE

Two or More Races:	0
Caucasian:	647
African American:	5
Native American/Native Alaskan:	23
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	124
Total:	818

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino: 14

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 76

A2. Contracts/Warranties: 50

A3. Other Consumer/Finance: 91

63	20	0
47	9	0
86	23	0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 11

4	0	0
6	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 67

C2. Conservatorship: 12

C3. Other Family: 28

50	17	0
24	1	0
32	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 13

D3. Other Health/Community Based Care: 29

3	0	0
13	0	0
26	3	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 134

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 61

E3. Other Housing: 52

119	30	3
55	9	0
48	4	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	10	12	1	0
F2. Supplemental Security Income (SSI):	9	9	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	15	4	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	5	15	1
G3. Other Individual Rights:	21	21	5	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	190	132	74	0
H2. Advance Health Care Directives (AHCD):	125	59	75	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	40	4	1

TOTAL CASES OPENED IN FISCAL YEAR: 1,040

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
870	301	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,977

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 32

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 87

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 5

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 631

Total Cases Closed in Fiscal Year: 684

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,738

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	165
65-74:	235
75-84:	154
85+:	77
Client Declined to Provide Information:	0
Total:	631

CLIENT GENDER

Male:	247
Female:	384
Total:	631

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	252
Homebound:	93
Lives Alone:	294
Institutionalized:	98
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	399
Greatest Economic Need (Minority):	45
Greatest Economic Need (Non-Minority):	298
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	579
African American:	8
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	631

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino: 47

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 88

A2. Contracts/Warranties: 26

A3. Other Consumer/Finance: 48

72	46	6
12	13	2
9	7	0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0	0	0
1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 4

C2. Conservatorship: 6

C3. Other Family: 28

2	3	0
5	1	0
3	26	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 62

D2. Medicare: 8

D3. Other Health/Community Based Care: 13

41	23	5
3	5	0
7	5	1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 87

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 72

E3. Other Housing: 3

37	48	5
39	37	8
0	1	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	16	5	9	4
F2. Supplemental Security Income (SSI):	30	16	12	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	13	11	2	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	7	5	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	49	11	1
H2. Advance Health Care Directives (AHCD):	12	9	27	0
H3. Financial Powers of Attorney:	39	8	12	1
H4. Other Miscellaneous:	8	7	6	0

TOTAL CASES OPENED IN FISCAL YEAR: 631

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
343	299	42

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4,364

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 63

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 68

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2,929

Total Cases Closed in Fiscal Year: 3,520

Total Units of Service for Fiscal Year (Unit=1 Hour): 20,893

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	849
65-74:	1,120
75-84:	709
85+:	248
Client Declined to Provide Information:	3
Total:	2,929

CLIENT GENDER

Male:	1,009
Female:	1,920
Total:	2,929

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,339
Homebound:	83
Lives Alone:	1,593
Institutionalized:	62
Suspected Victim of Elder Abuse/Exploitation:	117
Limited English:	213
Rural:	601
Greatest Economic Need (Minority):	562
Greatest Economic Need (Non-Minority):	1,066
Greatest Economic Need (Minority Status Unknown):	210

CLIENT RACE

Two or More Races:	33
Caucasian:	2,037
African American:	366
Native American/Native Alaskan:	17
Asian/Pacific Islander	
Asian Indian:	16
Cambodian:	1
Chinese:	33
Filipino:	31
Japanese:	12
Korean:	3
Laotian:	2
Vietnamese:	7
Guamanian:	0
Hawaiian:	5
Samoan:	0
Other Asian/Pacific Islander:	39
Race Unknown/Some Other Race:	241
Client Declined to Provide Information:	86
Total:	2,929

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino: 289

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 400

A2. Contracts/Warranties: 104

A3. Other Consumer/Finance: 133

301	95	12
70	29	3
113	28	2

EMPLOYMENT

B1. Discrimination: 7

B2. Other Employment: 38

6	1	1
30	6	1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 107

C2. Conservatorship: 26

C3. Other Family: 18

96	23	5
20	1	2
16	7	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 208

D2. Medicare: 138

D3. Other Health/Community Based Care: 122

139	74	4
79	47	7
83	41	7

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 599

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 296

E3. Other Housing: 84

377	102	40
227	90	37
82	19	5

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	98	60	18	6
F2. Supplemental Security Income (SSI):	100	64	31	4
F3. Pensions/Retiree Benefits:	46	24	17	8
F4. Other Income Maintenance:	174	98	75	12

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	1	2	0
G2. Elder Abuse/Neglect/Exploitation:	78	55	18	14
G3. Other Individual Rights:	122	97	28	6

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	333	320	24	5
H2. Advance Health Care Directives (AHCD):	126	93	11	0
H3. Financial Powers of Attorney:	69	52	9	0
H4. Other Miscellaneous:	58	32	5	2

TOTAL CASES OPENED IN FISCAL YEAR: 3,488

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,535	801	184

TOTAL ESTIMATED CASE WORK HOURS SPENT: 17,107

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 33

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 173

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 131

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 473

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 493

Total Cases Closed in Fiscal Year: 655

Total Units of Service for Fiscal Year (Unit=1 Hour): 3,014

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	187
65-74:	200
75-84:	80
85+:	24
Client Declined to Provide Information:	2
Total:	493

CLIENT GENDER

Male:	171
Female:	322
Total:	493

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	123
Homebound:	23
Lives Alone:	338
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	14
Rural:	24
Greatest Economic Need (Minority):	73
Greatest Economic Need (Non-Minority):	204
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	21
Caucasian:	393
African American:	20
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	7
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	3
Total:	493

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino: 30

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 118

A2. Contracts/Warranties: 24

A3. Other Consumer/Finance: 21

126	18	9
20	3	3
21	8	4

EMPLOYMENT

B1. Discrimination: 5

B2. Other Employment: 14

5	0	0
19	3	1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 11

C2. Conservatorship: 2

C3. Other Family: 1

12	0	5
2	0	0
3	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 12

5	0	0
1	0	0
6	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 87

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 50

E3. Other Housing: 5

60	46	19
40	5	1
6	6	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	32	27	8	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	87	6	1
H2. Advance Health Care Directives (AHCD):	3	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	35	34	12	1

TOTAL CASES OPENED IN FISCAL YEAR: 483

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
486	122	47

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3,014

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 121

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 6

Total Unduplicated Client Count for Fiscal Year:	1,849
Total Cases Closed in Fiscal Year:	1,110
Total Units of Service for Fiscal Year (Unit=1 Hour):	14,850

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	401
65-74:	663
75-84:	460
85+:	165
Client Declined to Provide Information:	160
Total:	1,849

CLIENT GENDER

Male:	805
Female:	1,044
Total:	1,849

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	638
Homebound:	48
Lives Alone:	845
Institutionalized:	13
Suspected Victim of Elder Abuse/Exploitation:	144
Limited English:	1,023
Rural:	25
Greatest Economic Need (Minority):	1,012
Greatest Economic Need (Non-Minority):	320
Greatest Economic Need (Minority Status Unknown):	87

CLIENT RACE

Two or More Races:	0
Caucasian:	550
African American:	155
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	9
Chinese:	458
Filipino:	171
Japanese:	92
Korean:	10
Laotian:	2
Vietnamese:	45
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	287
Client Declined to Provide Information:	30
Total:	1,849

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino: 290

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 118

A2. Contracts/Warranties: 18

A3. Other Consumer/Finance: 77

55	1	32
4	0	0
26	0	9

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 8

1	0	0
4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 25

C2. Conservatorship: 20

C3. Other Family: 13

11	1	4
3	1	11
3	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 16

D2. Medicare: 3

D3. Other Health/Community Based Care: 17

10	0	2
5	0	1
7	0	3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 367

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 37

E3. Other Housing: 113

150	4	31
20	0	2
74	0	2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	53	9	0	2
F2. Supplemental Security Income (SSI):	62	64	0	2
F3. Pensions/Retiree Benefits:	7	1	0	1
F4. Other Income Maintenance:	59	29	1	7

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	461	158	36	62
G2. Elder Abuse/Neglect/Exploitation:	92	39	0	54
G3. Other Individual Rights:	19	6	1	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	111	24	7	22
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	17	11	0	0
H4. Other Miscellaneous:	140	79	7	5

TOTAL CASES OPENED IN FISCAL YEAR: 1,859

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
793	59	258

TOTAL ESTIMATED CASE WORK HOURS SPENT: 17,916

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 84

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 292

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 90

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 306

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 1,003

Total Cases Closed in Fiscal Year: 914

Total Units of Service for Fiscal Year (Unit=1 Hour): 6,596

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	207
65-74:	409
75-84:	278
85+:	104
Client Declined to Provide Information:	5
Total:	1,003

CLIENT GENDER

Male:	348
Female:	655
Total:	1,003

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	388
Homebound:	56
Lives Alone:	422
Institutionalized:	15
Suspected Victim of Elder Abuse/Exploitation:	42
Limited English:	20
Rural:	0
Greatest Economic Need (Minority):	177
Greatest Economic Need (Non-Minority):	156
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	79
Caucasian:	560
African American:	238
Native American/Native Alaskan:	24
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	2
Chinese:	18
Filipino:	36
Japanese:	12
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	1
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	3
Total:	1,003

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino: 97

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 96

A2. Contracts/Warranties: 59

A3. Other Consumer/Finance: 109

70	6	0
35	8	0
83	12	0

EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 4

2	0	0
3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 5

C3. Other Family: 18

6	0	0
3	0	0
11	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 13

D2. Medicare: 5

D3. Other Health/Community Based Care: 18

11	1	0
3	0	0
10	6	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 99

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 53

E3. Other Housing: 85

67	16	5
36	13	1
63	5	1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	31	22	4	1
F2. Supplemental Security Income (SSI):	28	16	0	0
F3. Pensions/Retiree Benefits:	10	7	3	0
F4. Other Income Maintenance:	14	11	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	44	24	7	10
G3. Other Individual Rights:	18	18	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	202	177	14	0
H2. Advance Health Care Directives (AHCD):	14	14	0	0
H3. Financial Powers of Attorney:	48	46	2	0
H4. Other Miscellaneous:	58	55	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,040

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
793	102	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6,596

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 27

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 8

Total Unduplicated Client Count for Fiscal Year: 788

Total Cases Closed in Fiscal Year: 636

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,745

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	225
65-74:	321
75-84:	176
85+:	66
Client Declined to Provide Information:	0
Total:	788

CLIENT GENDER

Male:	308
Female:	480
Total:	788

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	261
Homebound:	2
Lives Alone:	422
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	72
Rural:	24
Greatest Economic Need (Minority):	323
Greatest Economic Need (Non-Minority):	189
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	97
Caucasian:	331
African American:	54
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	17
Filipino:	73
Japanese:	4
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	14
Race Unknown/Some Other Race:	76
Client Declined to Provide Information:	106
Total:	788

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino: 162

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 88

A2. Contracts/Warranties: 28

A3. Other Consumer/Finance: 8

73	42	2
5	7	1
3	1	0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

1	0	0
0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 6

C2. Conservatorship: 3

C3. Other Family: 18

3	2	0
0	0	0
8	4	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 76

D2. Medicare: 5

D3. Other Health/Community Based Care: 16

35	9	24
2	2	2
11	3	3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 178

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 45

E3. Other Housing: 8

112	35	13
28	9	0
12	4	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	19	10	9	0
F2. Supplemental Security Income (SSI):	57	34	20	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	4	6	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	8	1	0
G3. Other Individual Rights:	0	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	17	4	0
H2. Advance Health Care Directives (AHCD):	51	1	48	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	11	2	1

TOTAL CASES OPENED IN FISCAL YEAR: 660

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
379	208	49

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6,187

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 21

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 75

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 19

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 64

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 807

Total Cases Closed in Fiscal Year: 618

Total Units of Service for Fiscal Year (Unit=1 Hour): 9,755

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	123
65-74:	326
75-84:	260
85+:	91
Client Declined to Provide Information:	7
Total:	807

CLIENT GENDER

Male:	295
Female:	512
Total:	807

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	317
Homebound:	20
Lives Alone:	156
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	258
Rural:	2
Greatest Economic Need (Minority):	317
Greatest Economic Need (Non-Minority):	83
Greatest Economic Need (Minority Status Unknown):	18

CLIENT RACE

Two or More Races:	4
Caucasian:	255
African American:	187
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	13
Cambodian:	0
Chinese:	195
Filipino:	27
Japanese:	5
Korean:	3
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	30
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	36
Total:	807

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino: 57

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 46

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 16

11	25	0
11	3	0
6	8	0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 5

0	0	0
4	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 0

C3. Other Family: 74

3	1	0
0	0	0
3	18	21

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 62

D2. Medicare: 127

D3. Other Health/Community Based Care: 10

18	23	9
26	58	15
1	6	1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 4

E3. Other Housing: 2

4	0	0
3	0	0
2	0	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	41	11	16	3
F2. Supplemental Security Income (SSI):	82	34	27	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	45	30	6	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	44	10	5	14
G2. Elder Abuse/Neglect/Exploitation:	177	39	47	30
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	12	0	0
H2. Advance Health Care Directives (AHCD):	16	5	10	0
H3. Financial Powers of Attorney:	27	10	15	0
H4. Other Miscellaneous:	9	5	2	1

TOTAL CASES OPENED IN FISCAL YEAR: 824

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
248	271	99

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8,713

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 163

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 139

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 880

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1,451

Total Cases Closed in Fiscal Year: 1,652

Total Units of Service for Fiscal Year (Unit=1 Hour): 11,711

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	235
65-74:	557
75-84:	462
85+:	193
Client Declined to Provide Information:	4
Total:	1,451

CLIENT GENDER

Male:	493
Female:	958
Total:	1,451

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	504
Homebound:	75
Lives Alone:	358
Institutionalized:	33
Suspected Victim of Elder Abuse/Exploitation:	147
Limited English:	241
Rural:	11
Greatest Economic Need (Minority):	278
Greatest Economic Need (Non-Minority):	229
Greatest Economic Need (Minority Status Unknown):	8

CLIENT RACE

Two or More Races:	40
Caucasian:	945
African American:	51
Native American/Native Alaskan:	28
Asian/Pacific Islander	
Asian Indian:	23
Cambodian:	3
Chinese:	105
Filipino:	48
Japanese:	32
Korean:	9
Laotian:	0
Vietnamese:	40
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	90
Client Declined to Provide Information:	27
Total:	1,451

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino: 277

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 80

A2. Contracts/Warranties: 13

A3. Other Consumer/Finance: 46

86	0	0
15	0	0
59	0	0

EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 11

0	0	0
15	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 39

C2. Conservatorship: 17

C3. Other Family: 21

29	0	0
35	0	0
15	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 56

D2. Medicare: 25

D3. Other Health/Community Based Care: 41

57	8	5
21	9	9
35	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 74

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 62

E3. Other Housing: 59

70	10	1
56	7	5
68	6	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	51	54	4	3
F2. Supplemental Security Income (SSI):	58	49	10	10
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	26	29	5	4

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	126	99	21	38
G3. Other Individual Rights:	12	22	1	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	355	341	12	0
H2. Advance Health Care Directives (AHCD):	89	36	75	0
H3. Financial Powers of Attorney:	94	98	15	0
H4. Other Miscellaneous:	82	97	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,452

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,389	186	77

TOTAL ESTIMATED CASE WORK HOURS SPENT: 10,989

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 29

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 71

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 156

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1,332

Total Cases Closed in Fiscal Year: 869

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,851

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	151
65-74:	428
75-84:	363
85+:	118
Client Declined to Provide Information:	272
Total:	1,332

CLIENT GENDER

Male:	625
Female:	707
Total:	1,332

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	523
Homebound:	1
Lives Alone:	89
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	380
Rural:	2
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	4
Caucasian:	413
African American:	51
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	2
Chinese:	5
Filipino:	15
Japanese:	2
Korean:	2
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	83
Client Declined to Provide Information:	727
Total:	1,332

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino: 788

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 47

A2. Contracts/Warranties: 21

A3. Other Consumer/Finance: 50

0	24	0
0	6	0
0	23	0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 13

0	0	0
0	6	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 18

C2. Conservatorship: 10

C3. Other Family: 19

0	8	0
0	7	0
0	11	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 41

D2. Medicare: 50

D3. Other Health/Community Based Care: 30

0	34	0
0	32	0
0	14	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 73

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 26

E3. Other Housing: 41

0	43	0
0	18	0
0	25	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	88	0	47	0
F2. Supplemental Security Income (SSI):	54	0	29	0
F3. Pensions/Retiree Benefits:	5	0	4	0
F4. Other Income Maintenance:	20	0	16	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	19	0	15	0
G3. Other Individual Rights:	85	0	53	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	236	0	120	0
H2. Advance Health Care Directives (AHCD):	82	0	33	0
H3. Financial Powers of Attorney:	118	0	57	0
H4. Other Miscellaneous:	345	0	241	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,496

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	869	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,006

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 24

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 102

Total Cases Closed in Fiscal Year: 125

Total Units of Service for Fiscal Year (Unit=1 Hour): 197

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	22
65-74:	35
75-84:	31
85+:	14
Client Declined to Provide Information:	0
Total:	102

CLIENT GENDER

Male:	39
Female:	63
Total:	102

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	12
Homebound:	6
Lives Alone:	44
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	102
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	28
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	96
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	102

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

E3. Other Housing:

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	2	0
G3. Other Individual Rights:	0	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	15	14	0
H2. Advance Health Care Directives (AHCD):	3	4	0	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	5	7	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 99

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	47	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 372

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 30

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 738

Total Cases Closed in Fiscal Year: 684

Total Units of Service for Fiscal Year (Unit=1 Hour): 5,885

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	189
65-74:	229
75-84:	177
85+:	97
Client Declined to Provide Information:	46
Total:	738

CLIENT GENDER

Male:	254
Female:	484
Total:	738

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	455
Homebound:	34
Lives Alone:	437
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	114
Rural:	265
Greatest Economic Need (Minority):	157
Greatest Economic Need (Non-Minority):	458
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	701
African American:	3
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	13
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	738

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino: 151

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 146

A2. Contracts/Warranties: 35

A3. Other Consumer/Finance: 28

65	71	6
15	14	10
17	10	2

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 5

1	0	0
1	2	2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 8

C3. Other Family: 4

0	0	0
2	0	3
3	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 81

D2. Medicare: 8

D3. Other Health/Community Based Care: 15

47	36	4
1	2	5
7	3	3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 155

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 32

E3. Other Housing: 26

44	41	11
13	8	5
15	9	8

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	25	6	9	4
F2. Supplemental Security Income (SSI):	28	14	5	6
F3. Pensions/Retiree Benefits:	5	2	5	0
F4. Other Income Maintenance:	4	4	0	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	14	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	13	4
G3. Other Individual Rights:	2	4	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	47	28	29	5
H2. Advance Health Care Directives (AHCD):	30	12	14	0
H3. Financial Powers of Attorney:	38	0	6	0
H4. Other Miscellaneous:	5	2	1	2

TOTAL CASES OPENED IN FISCAL YEAR: 737

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
307	292	85

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5,885

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 11

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 335

Total Cases Closed in Fiscal Year: 270

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,418

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	137
65-74:	131
75-84:	55
85+:	11
Client Declined to Provide Information:	1
Total:	335

CLIENT GENDER

Male:	145
Female:	190
Total:	335

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	0
Lives Alone:	183
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	126
Rural:	50
Greatest Economic Need (Minority):	87
Greatest Economic Need (Non-Minority):	93
Greatest Economic Need (Minority Status Unknown):	13

CLIENT RACE

Two or More Races:	0
Caucasian:	135
African American:	48
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	134
Client Declined to Provide Information:	4
Total:	335

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino: 123

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5
A2. Contracts/Warranties: 7
A3. Other Consumer/Finance: 15

2	2	3
5	1	0
10	0	0

EMPLOYMENT

B1. Discrimination: 1
B2. Other Employment: 6

0	0	0
0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0
C2. Conservatorship: 0
C3. Other Family: 6

0	0	1
0	0	0
3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0
D2. Medicare: 0
D3. Other Health/Community Based Care: 3

0	0	0
1	0	0
3	0	2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 188
E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 8
E3. Other Housing: 9

124	31	2
2	1	0
4	1	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	7	2	0	0
F2. Supplemental Security Income (SSI):	17	7	3	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	12	8	7

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	3	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	2	14	1
H2. Advance Health Care Directives (AHCD):	6	0	4	0
H3. Financial Powers of Attorney:	5	0	0	0
H4. Other Miscellaneous:	8	2	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 328

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
183	65	22

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,418

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 61

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 84

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 334

Total Cases Closed in Fiscal Year: 385

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,562

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	31
65-74:	133
75-84:	117
85+:	47
Client Declined to Provide Information:	6
Total:	334

CLIENT GENDER

Male:	131
Female:	203
Total:	334

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	11
Lives Alone:	114
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	31
Rural:	47
Greatest Economic Need (Minority):	53
Greatest Economic Need (Non-Minority):	66
Greatest Economic Need (Minority Status Unknown):	8

CLIENT RACE

Two or More Races:	7
Caucasian:	244
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	68
Client Declined to Provide Information:	4
Total:	334

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino: 82

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 20

A2. Contracts/Warranties: 11

A3. Other Consumer/Finance: 13

19	10	0
6	4	0
9	5	0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

2	0	0
0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 5

C2. Conservatorship: 4

C3. Other Family: 4

4	1	0
7	1	0
4	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 24

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

11	16	0
1	0	0
1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 22

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 15

E3. Other Housing: 6

19	4	0
17	3	0
5	0	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	2	2	1	0
F4. Other Income Maintenance:	2	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	6	2	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	156	73	105	0
H2. Advance Health Care Directives (AHCD):	9	3	7	0
H3. Financial Powers of Attorney:	6	2	4	0
H4. Other Miscellaneous:	21	20	3	0

TOTAL CASES OPENED IN FISCAL YEAR: 332

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
219	166	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,250

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 60

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 149

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 29

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 110

Total Cases Closed in Fiscal Year: 130

Total Units of Service for Fiscal Year (Unit=1 Hour): 516

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	18
65-74:	35
75-84:	39
85+:	18
Client Declined to Provide Information:	0
Total:	110

CLIENT GENDER

Male:	34
Female:	76
Total:	110

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	22
Homebound:	0
Lives Alone:	62
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	110
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	85
African American:	0
Native American/Native Alaskan:	20
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	110

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

E3. Other Housing:

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	3	2	2	1
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	3	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	11	11	0
H2. Advance Health Care Directives (AHCD):	13	1	11	0
H3. Financial Powers of Attorney:	8	5	6	0
H4. Other Miscellaneous:	5	4	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 110

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
59	67	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 516

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 10

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 1,264

Total Cases Closed in Fiscal Year: 1,124

Total Units of Service for Fiscal Year (Unit=1 Hour): 3,300

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	438
65-74:	475
75-84:	257
85+:	83
Client Declined to Provide Information:	11
Total:	1,264

CLIENT GENDER

Male:	530
Female:	734
Total:	1,264

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	410
Homebound:	3
Lives Alone:	631
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	49
Limited English:	82
Rural:	109
Greatest Economic Need (Minority):	347
Greatest Economic Need (Non-Minority):	413
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	12
Caucasian:	1,041
African American:	76
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	10
Filipino:	8
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	73
Client Declined to Provide Information:	20
Total:	1,264

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino: 174

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	39	22	8	0
A2. Contracts/Warranties:	64	12	46	1
A3. Other Consumer/Finance:	519	21	465	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	1	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	25	5	18	0
C2. Conservatorship:	35	1	29	1
C3. Other Family:	58	6	40	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	6	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	7	5	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	215	19	123	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	30	10	22	0
E3. Other Housing:	25	8	28	1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	5	2	2	3
F2. Supplemental Security Income (SSI):	7	4	1	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	21	12	5	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	6	4	1
G3. Other Individual Rights:	13	8	4	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	5	0
H2. Advance Health Care Directives (AHCD):	63	12	54	0
H3. Financial Powers of Attorney:	10	5	8	0
H4. Other Miscellaneous:	94	42	38	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,265

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
211	904	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,956

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 30

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1,042

Total Cases Closed in Fiscal Year: 1,042

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,098

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	124
65-74:	383
75-84:	395
85+:	140
Client Declined to Provide Information:	0
Total:	1,042

CLIENT GENDER

Male:	362
Female:	680
Total:	1,042

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	72
Homebound:	4
Lives Alone:	490
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	220
Rural:	17
Greatest Economic Need (Minority):	263
Greatest Economic Need (Non-Minority):	293
Greatest Economic Need (Minority Status Unknown):	19

CLIENT RACE

Two or More Races:	41
Caucasian:	439
African American:	81
Native American/Native Alaskan:	29
Asian/Pacific Islander	
Asian Indian:	19
Cambodian:	0
Chinese:	19
Filipino:	37
Japanese:	3
Korean:	5
Laotian:	0
Vietnamese:	19
Guamanian:	1
Hawaiian:	0
Samoan:	7
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	241
Client Declined to Provide Information:	101
Total:	1,042

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino: 241

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	294	78	94	122

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	19	17	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	72	72	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	88	88	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	75	70	3	2
F2. Supplemental Security Income (SSI):	79	74	3	2
F3. Pensions/Retiree Benefits:	60	58	2	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	11	0	0
G2. Elder Abuse/Neglect/Exploitation:	58	58	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	41	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	239	239	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,042

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
812	104	126

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,098

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 44

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 1,045

Total Cases Closed in Fiscal Year: 1,046

Total Units of Service for Fiscal Year (Unit=1 Hour): 6,024

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	170
65-74:	449
75-84:	310
85+:	109
Client Declined to Provide Information:	7
Total:	1,045

CLIENT GENDER

Male:	346
Female:	699
Total:	1,045

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	498
Homebound:	69
Lives Alone:	435
Institutionalized:	24
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	177
Rural:	2
Greatest Economic Need (Minority):	330
Greatest Economic Need (Non-Minority):	386
Greatest Economic Need (Minority Status Unknown):	264

CLIENT RACE

Two or More Races:	0
Caucasian:	663
African American:	181
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	1
Chinese:	18
Filipino:	18
Japanese:	7
Korean:	23
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	36
Client Declined to Provide Information:	56
Total:	1,045

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino: 195

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 123

A2. Contracts/Warranties: 17

A3. Other Consumer/Finance: 30

94	25	1
11	1	0
22	7	0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1	0	0
3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 29

C2. Conservatorship: 115

C3. Other Family: 7

15	7	0
32	47	1
7	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 93

D2. Medicare: 244

D3. Other Health/Community Based Care: 10

44	38	0
57	156	1
5	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 27

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 57

E3. Other Housing: 16

22	2	0
47	4	3
12	2	1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	15	7	5	0
F2. Supplemental Security Income (SSI):	28	9	2	1
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	10	4	2	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	0	0
G3. Other Individual Rights:	38	9	5	101

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	157	96	45	0
H2. Advance Health Care Directives (AHCD):	57	21	31	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	32	26	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,115

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
551	385	110

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4,785

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 37

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 35

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 1,199

Total Cases Closed in Fiscal Year: 1,332

Total Units of Service for Fiscal Year (Unit=1 Hour): 6,547

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	310
65-74:	446
75-84:	347
85+:	96
Client Declined to Provide Information:	0
Total:	1,199

CLIENT GENDER

Male:	458
Female:	741
Total:	1,199

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	425
Homebound:	15
Lives Alone:	542
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	20
Rural:	17
Greatest Economic Need (Minority):	125
Greatest Economic Need (Non-Minority):	218
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	55
Caucasian:	947
African American:	131
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	13
Cambodian:	0
Chinese:	3
Filipino:	9
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	2
Total:	1,199

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino: 251

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 234

A2. Contracts/Warranties: 88

A3. Other Consumer/Finance: 37

166 63 3

67 13 5

27 8 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 6

1 0 0

5 2 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 72

C2. Conservatorship: 19

C3. Other Family: 25

49 24 7

19 0 0

19 5 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 42

D2. Medicare: 10

D3. Other Health/Community Based Care: 10

37 1 4

6 0 1

7 2 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 153

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 98

E3. Other Housing: 39

73 30 25

74 25 2

24 4 6

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	5	4	1	0
F2. Supplemental Security Income (SSI):	22	22	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	29	21	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	38	29	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	289	112	175	1
H2. Advance Health Care Directives (AHCD):	72	14	59	0
H3. Financial Powers of Attorney:	54	12	48	0
H4. Other Miscellaneous:	20	15	2	1

TOTAL CASES OPENED IN FISCAL YEAR: 1,362

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
803	469	60

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5,377

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 58

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 46

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 574

Total Cases Closed in Fiscal Year: 655

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,989

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	98
65-74:	231
75-84:	189
85+:	55
Client Declined to Provide Information:	1
Total:	574

CLIENT GENDER

Male:	217
Female:	357
Total:	574

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	154
Homebound:	3
Lives Alone:	240
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	31
Rural:	207
Greatest Economic Need (Minority):	59
Greatest Economic Need (Non-Minority):	80
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	3
Caucasian:	419
African American:	55
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	1
Filipino:	7
Japanese:	0
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	65
Client Declined to Provide Information:	5
Total:	574

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino: 100

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 128

A2. Contracts/Warranties: 45

A3. Other Consumer/Finance: 23

125 10 2

45 3 2

19 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 13

C2. Conservatorship: 2

C3. Other Family: 3

10 2 1

1 0 0

4 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 34

D2. Medicare: 7

D3. Other Health/Community Based Care: 8

22 4 6

5 2 0

6 0 2

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 56

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 40

E3. Other Housing: 10

37 19 19

34 10 0

11 1 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	4	0	1	1
F2. Supplemental Security Income (SSI):	17	8	4	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	22	18	4	5

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	134	47	73	1
H2. Advance Health Care Directives (AHCD):	59	8	52	0
H3. Financial Powers of Attorney:	16	9	8	0
H4. Other Miscellaneous:	9	7	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 631

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
416	194	45

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,980

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 8

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 3,111

Total Cases Closed in Fiscal Year: 3,150

Total Units of Service for Fiscal Year (Unit=1 Hour): 8,895

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	1,017
65-74:	1,180
75-84:	702
85+:	212
Client Declined to Provide Information:	0
Total:	3,111

CLIENT GENDER

Male:	1,243
Female:	1,868
Total:	3,111

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	993
Homebound:	0
Lives Alone:	2,041
Institutionalized:	32
Suspected Victim of Elder Abuse/Exploitation:	34
Limited English:	456
Rural:	0
Greatest Economic Need (Minority):	294
Greatest Economic Need (Non-Minority):	683
Greatest Economic Need (Minority Status Unknown):	53

CLIENT RACE

Two or More Races:	257
Caucasian:	2,241
African American:	97
Native American/Native Alaskan:	14
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	3
Chinese:	15
Filipino:	43
Japanese:	18
Korean:	85
Laotian:	0
Vietnamese:	119
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	61
Race Unknown/Some Other Race:	149
Client Declined to Provide Information:	0
Total:	3,111

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino: 538

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 850

A2. Contracts/Warranties: 84

A3. Other Consumer/Finance: 74

619 214 2

78 1 0

73 1 0

EMPLOYMENT

B1. Discrimination: 5

B2. Other Employment: 149

5 0 0

109 45 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 233

C2. Conservatorship: 41

C3. Other Family: 106

180 38 6

37 3 1

90 3 2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 83

D2. Medicare: 42

D3. Other Health/Community Based Care: 128

47 32 3

27 20 1

89 32 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 409

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 221

E3. Other Housing: 79

330 64 7

151 25 0

68 7 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	103	91	9	0
F2. Supplemental Security Income (SSI):	117	81	21	6
F3. Pensions/Retiree Benefits:	24	17	0	0
F4. Other Income Maintenance:	44	35	3	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	3	1	0
G2. Elder Abuse/Neglect/Exploitation:	73	64	5	0
G3. Other Individual Rights:	28	24	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	220	211	4	0
H2. Advance Health Care Directives (AHCD):	51	48	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	121	98	11	2

TOTAL CASES OPENED IN FISCAL YEAR: 3,289

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,575	541	34

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7,778

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 44

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 64

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3,624

Total Cases Closed in Fiscal Year: 3,624

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,804

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	712
65-74:	1,327
75-84:	1,156
85+:	429
Client Declined to Provide Information:	0
Total:	3,624

CLIENT GENDER

Male:	1,211
Female:	2,413
Total:	3,624

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	821
Homebound:	18
Lives Alone:	2,250
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	136
Rural:	148
Greatest Economic Need (Minority):	773
Greatest Economic Need (Non-Minority):	1,062
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	2,890
African American:	184
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	37
Filipino:	98
Japanese:	15
Korean:	6
Laotian:	1
Vietnamese:	4
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	20
Race Unknown/Some Other Race:	363
Client Declined to Provide Information:	0
Total:	3,624

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino: 391

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 185

A2. Contracts/Warranties: 272

A3. Other Consumer/Finance: 361

169 16 0

196 43 0

291 70 0

EMPLOYMENT

B1. Discrimination: 12

B2. Other Employment: 23

12 0 0

20 3 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 109

C2. Conservatorship: 8

C3. Other Family: 49

105 4 0

7 1 0

46 3 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 17

D2. Medicare: 1

D3. Other Health/Community Based Care: 42

15 2 0

1 0 0

36 6 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 240

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 68

E3. Other Housing: 317

206 34 0

58 10 0

273 44 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	48	37	11	0
F2. Supplemental Security Income (SSI):	92	79	13	0
F3. Pensions/Retiree Benefits:	18	15	3	0
F4. Other Income Maintenance:	118	103	15	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	10	10	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	36	3	0
G3. Other Individual Rights:	413	371	42	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	918	679	239	0
H2. Advance Health Care Directives (AHCD):	85	30	55	0
H3. Financial Powers of Attorney:	178	86	92	0
H4. Other Miscellaneous:	34	33	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 3,657

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,914	710	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7,804

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 25

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 301

Total Cases Closed in Fiscal Year: 301

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,717

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	51
65-74:	140
75-84:	81
85+:	29
Client Declined to Provide Information:	0
Total:	301

CLIENT GENDER

Male:	130
Female:	171
Total:	301

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	1
Lives Alone:	219
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	117
Rural:	301
Greatest Economic Need (Minority):	157
Greatest Economic Need (Non-Minority):	45
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	196
African American:	14
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	86
Client Declined to Provide Information:	0
Total:	301

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino: 195

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	22	1	0
A2. Contracts/Warranties:	35	34	1	0
A3. Other Consumer/Finance:	27	27	0	0

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	5	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	3	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	7	0	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	5	5	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	24	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	7	0	0
E3. Other Housing:	15	15	0	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	12	11	1	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	49	19	0
H2. Advance Health Care Directives (AHCD):	15	4	11	0
H3. Financial Powers of Attorney:	7	7	0	0
H4. Other Miscellaneous:	28	27	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 301

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
265	36	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,717

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 5

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 532

Total Cases Closed in Fiscal Year: 867

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,857

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	68
65-74:	182
75-84:	185
85+:	97
Client Declined to Provide Information:	0
Total:	532

CLIENT GENDER

Male:	184
Female:	348
Total:	532

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	180
Homebound:	9
Lives Alone:	170
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	123
Rural:	0
Greatest Economic Need (Minority):	259
Greatest Economic Need (Non-Minority):	271
Greatest Economic Need (Minority Status Unknown):	247

CLIENT RACE

Two or More Races:	2
Caucasian:	321
African American:	122
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	17
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	35
Total:	532

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino: 60

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	51	47	9	0
A2. Contracts/Warranties:	13	5	2	0
A3. Other Consumer/Finance:	12	10	10	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	6	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	3	0	0
C2. Conservatorship:	22	3	3	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	6	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	12	10	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	61	45	7	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	49	37	6	1
E3. Other Housing:	6	4	0	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	8	7	3	0
F2. Supplemental Security Income (SSI):	17	9	3	2
F3. Pensions/Retiree Benefits:	1	2	0	1
F4. Other Income Maintenance:	1	2	4	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	167	21	17	465

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	78	34	24	0
H2. Advance Health Care Directives (AHCD):	20	5	8	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	34	19	4	1

TOTAL CASES OPENED IN FISCAL YEAR: 581

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
281	112	474

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6,364

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 23

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 700

Total Cases Closed in Fiscal Year: 919

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,261

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	144
65-74:	277
75-84:	157
85+:	122
Client Declined to Provide Information:	0
Total:	700

CLIENT GENDER

Male:	266
Female:	434
Total:	700

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	300
Homebound:	11
Lives Alone:	362
Institutionalized:	24
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	7
Rural:	410
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	353
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	16
Caucasian:	671
African American:	6
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	700

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino: 10

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 96

A2. Contracts/Warranties: 53

A3. Other Consumer/Finance: 14

94 7 0

51 6 0

13 1 0

EMPLOYMENT

B1. Discrimination: 5

B2. Other Employment: 1

3 0 2

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 24

C2. Conservatorship: 17

C3. Other Family: 6

24 0 3

15 0 0

6 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 117

D2. Medicare: 17

D3. Other Health/Community Based Care: 22

110 3 6

17 0 0

24 5 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 125

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 134

E3. Other Housing: 9

109 6 3

128 11 2

10 0 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	19	15	2	1
F2. Supplemental Security Income (SSI):	24	19	0	1
F3. Pensions/Retiree Benefits:	8	8	1	0
F4. Other Income Maintenance:	4	5	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	34	1	2
G3. Other Individual Rights:	29	29	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	67	62	2	0
H2. Advance Health Care Directives (AHCD):	13	12	4	0
H3. Financial Powers of Attorney:	47	38	9	0
H4. Other Miscellaneous:	13	13	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 902

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
841	58	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,073

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 58

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 17

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 1,236

Total Cases Closed in Fiscal Year: 1,296

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,823

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	197
65-74:	330
75-84:	296
85+:	166
Client Declined to Provide Information:	247
Total:	1,236

CLIENT GENDER

Male:	363
Female:	873
Total:	1,236

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	159
Homebound:	31
Lives Alone:	282
Institutionalized:	23
Suspected Victim of Elder Abuse/Exploitation:	21
Limited English:	10
Rural:	333
Greatest Economic Need (Minority):	62
Greatest Economic Need (Non-Minority):	401
Greatest Economic Need (Minority Status Unknown):	22

CLIENT RACE

Two or More Races:	25
Caucasian:	1,124
African American:	8
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	3
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	41
Total:	1,236

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino: 10

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 67

A2. Contracts/Warranties: 26

A3. Other Consumer/Finance: 73

59 3 0

12 5 0

51 8 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 12

C3. Other Family: 23

3 1 0

13 0 0

18 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 115

D2. Medicare: 20

D3. Other Health/Community Based Care: 10

68 27 0

15 1 0

11 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 61

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 42

E3. Other Housing: 69

44 10 0

27 9 0

45 8 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	40	13	2	7
F2. Supplemental Security Income (SSI):	43	4	12	0
F3. Pensions/Retiree Benefits:	5	5	1	0
F4. Other Income Maintenance:	7	8	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	12	0	0
G3. Other Individual Rights:	37	35	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	396	229	110	0
H2. Advance Health Care Directives (AHCD):	182	68	53	0
H3. Financial Powers of Attorney:	205	68	56	0
H4. Other Miscellaneous:	154	152	19	0

TOTAL CASES OPENED IN FISCAL YEAR: 1,608

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
962	327	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,823

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 68

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 206

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 42

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 553

Total Cases Closed in Fiscal Year: 562

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,350

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	176
65-74:	200
75-84:	131
85+:	45
Client Declined to Provide Information:	1
Total:	553

CLIENT GENDER

Male:	210
Female:	343
Total:	553

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	232
Homebound:	7
Lives Alone:	127
Institutionalized:	59
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	17
Rural:	12
Greatest Economic Need (Minority):	91
Greatest Economic Need (Non-Minority):	61
Greatest Economic Need (Minority Status Unknown):	35

CLIENT RACE

Two or More Races:	0
Caucasian:	307
African American:	113
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	17
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	41
Client Declined to Provide Information:	55
Total:	553

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino: 48

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	81	58	15	3
A2. Contracts/Warranties:	21	19	2	1
A3. Other Consumer/Finance:	27	10	11	1

EMPLOYMENT

B1. Discrimination:	2	2	1	0
B2. Other Employment:	9	7	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18	11	11	0
C2. Conservatorship:	2	0	0	1
C3. Other Family:	38	6	25	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	17	14	2	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	10	8	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	128	116	27	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	38	33	8	0
E3. Other Housing:	10	7	4	1

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	7	5	2	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	31	24	4	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	3	0	1
G3. Other Individual Rights:	5	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	60	20	38	0
H2. Advance Health Care Directives (AHCD):	13	1	11	0
H3. Financial Powers of Attorney:	10	3	8	0
H4. Other Miscellaneous:	17	12	7	0

TOTAL CASES OPENED IN FISCAL YEAR: 559

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
369	180	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,154

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 61

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 158

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 100

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 130

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 2,612

Total Cases Closed in Fiscal Year: 3,546

Total Units of Service for Fiscal Year (Unit=1 Hour): 4,265

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	415
65-74:	1,083
75-84:	786
85+:	290
Client Declined to Provide Information:	38
Total:	2,612

CLIENT GENDER

Male:	1,048
Female:	1,564
Total:	2,612

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	380
Homebound:	101
Lives Alone:	1,034
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	114
Limited English:	21
Rural:	2,612
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	1,345
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	2,500
African American:	5
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	6
Filipino:	4
Japanese:	13
Korean:	2
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	0
Total:	2,612

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino: 69

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 163

A2. Contracts/Warranties: 67

A3. Other Consumer/Finance: 190

142	20	0
52	10	1
156	21	0

EMPLOYMENT

B1. Discrimination: 4

B2. Other Employment: 1

3	0	0
0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 52

C2. Conservatorship: 22

C3. Other Family: 80

50	0	0
21	1	0
69	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 194

D2. Medicare: 23

D3. Other Health/Community Based Care: 46

183	7	0
20	2	0
39	3	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 112

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 214

E3. Other Housing: 148

77	19	3
175	32	0
127	17	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	55	50	4	0
F2. Supplemental Security Income (SSI):	15	14	1	0
F3. Pensions/Retiree Benefits:	29	21	4	0
F4. Other Income Maintenance:	70	63	4	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	136	84	24	5
G3. Other Individual Rights:	55	54	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	943	388	477	1
H2. Advance Health Care Directives (AHCD):	511	65	406	0
H3. Financial Powers of Attorney:	538	90	395	0
H4. Other Miscellaneous:	151	99	42	0

TOTAL CASES OPENED IN FISCAL YEAR: 3,819

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,042	1,494	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4,265

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 106

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 371

Total Cases Closed in Fiscal Year: 250

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,747

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	124
65-74:	146
75-84:	78
85+:	23
Client Declined to Provide Information:	0
Total:	371

CLIENT GENDER

Male:	133
Female:	238
Total:	371

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	5
Lives Alone:	111
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	66
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	4

CLIENT RACE

Two or More Races:	4
Caucasian:	288
African American:	22
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	31
Total:	371

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino: 37

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 60

A2. Contracts/Warranties: 14

A3. Other Consumer/Finance: 19

26 12 2

4 6 0

8 4 0

EMPLOYMENT

B1. Discrimination: 6

B2. Other Employment: 12

3 0 0

2 0 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 1

0 0 0

0 0 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 1

D3. Other Health/Community Based Care: 7

1 1 0

0 0 0

3 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 109

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 45

E3. Other Housing: 20

47 24 7

7 17 3

12 3 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	11	5	2	0
F2. Supplemental Security Income (SSI):	22	11	7	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	4	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	3	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	10	7	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	4	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 371

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
148	86	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,660

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 2

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 613

Total Cases Closed in Fiscal Year: 606

Total Units of Service for Fiscal Year (Unit=1 Hour): 1,261

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	96
65-74:	248
75-84:	209
85+:	60
Client Declined to Provide Information:	0
Total:	613

CLIENT GENDER

Male:	231
Female:	382
Total:	613

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	2
Lives Alone:	305
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	62
Rural:	116
Greatest Economic Need (Minority):	146
Greatest Economic Need (Non-Minority):	274
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	530
African American:	68
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	7
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	613

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino: 182

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 32

A2. Contracts/Warranties: 44

A3. Other Consumer/Finance: 29

32	0	0
37	5	0
26	0	0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1	0	0
0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 15

C2. Conservatorship: 10

C3. Other Family: 25

15	0	0
10	0	0
24	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 7

D3. Other Health/Community Based Care: 4

6	0	0
7	0	0
4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 58

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 37

E3. Other Housing: 5

57	0	0
37	0	0
5	0	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	7	6	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	6	6	0	0
F4. Other Income Maintenance:	10	10	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	0	0
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	143	10	133	0
H2. Advance Health Care Directives (AHCD):	77	3	74	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	82	70	12	0

TOTAL CASES OPENED IN FISCAL YEAR: 613

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
378	228	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 912

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2,694

Total Cases Closed in Fiscal Year: 2,627

Total Units of Service for Fiscal Year (Unit=1 Hour): 9,412

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS FISCAL YEAR

CLIENT AGE

60-64:	910
65-74:	844
75-84:	682
85+:	195
Client Declined to Provide Information:	63
Total:	2,694

CLIENT GENDER

Male:	1,060
Female:	1,634
Total:	2,694

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	547
Homebound:	0
Lives Alone:	1,006
Institutionalized:	23
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	571
Rural:	903
Greatest Economic Need (Minority):	368
Greatest Economic Need (Non-Minority):	513
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	2,399
African American:	125
Native American/Native Alaskan:	14
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	20
Filipino:	40
Japanese:	12
Korean:	29
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	6
Samoan:	8
Other Asian/Pacific Islander:	29
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	2,694

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino: 937

CASES OPENED IN FISCAL YEAR

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	187	106	36	5
A2. Contracts/Warranties:	216	126	57	9
A3. Other Consumer/Finance:	269	140	125	6

EMPLOYMENT

B1. Discrimination:	7	6	2	0
B2. Other Employment:	32	18	14	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	101	84	9	8
C2. Conservatorship:	2	2	0	0
C3. Other Family:	79	67	11	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	118	78	36	5
D2. Medicare:	107	65	40	6
D3. Other Health/Community Based Care:	86	60	26	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	301	214	72	13
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	193	84	90	10
E3. Other Housing:	26	18	7	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	101	55	38	8
F2. Supplemental Security Income (SSI):	82	44	33	4
F3. Pensions/Retiree Benefits:	13	5	5	0
F4. Other Income Maintenance:	64	54	9	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	16	12	4	0
G2. Elder Abuse/Neglect/Exploitation:	54	34	19	6
G3. Other Individual Rights:	147	86	49	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	325	138	160	9
H2. Advance Health Care Directives (AHCD):	149	72	83	0
H3. Financial Powers of Attorney:	14	14	0	0
H4. Other Miscellaneous:	30	25	5	0

TOTAL CASES OPENED IN FISCAL YEAR: 2,719

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,607	930	90

TOTAL ESTIMATED CASE WORK HOURS SPENT: 11,851

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 23

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 75

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 14

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 369

Total Cases Closed in Fiscal Year: 374

Total Units of Service for Fiscal Year (Unit=1 Hour): 3,014

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	95
65-74:	144
75-84:	103
85+:	27
Client Declined to Provide Information:	0
Total:	369

CLIENT GENDER

Male:	165
Female:	204
Total:	369

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	214
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	87
Rural:	105
Greatest Economic Need (Minority):	163
Greatest Economic Need (Non-Minority):	58
Greatest Economic Need (Minority Status Unknown):	26

CLIENT RACE

Two or More Races:	0
Caucasian:	232
African American:	69
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	36
Client Declined to Provide Information:	11
Total:	369

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino: 114

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 58

A2. Contracts/Warranties: 15

A3. Other Consumer/Finance: 14

45	12	6
14	1	1
9	4	0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

1	0	0
0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 4

0	0	0
0	0	0
3	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 28

D2. Medicare: 8

D3. Other Health/Community Based Care: 7

24	3	1
4	3	0
4	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 41

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 27

E3. Other Housing: 7

28	9	4
19	10	0
5	1	0

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2009-2010

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	42	26	16	0
F2. Supplemental Security Income (SSI):	22	18	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	7	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	31	14	10	8
G3. Other Individual Rights:	10	7	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	5	3	0
H2. Advance Health Care Directives (AHCD):	6	7	6	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	26	13	10	0

TOTAL CASES OPENED IN FISCAL YEAR: 365

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
253	100	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,488

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 30

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 117

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 4